





MYLO USER GUIDE

Rev A | MYLO User Guide Copyright © 2022 Coral Smart Pool, all rights reserved.



Contact Information

For help with this device, please contact Coral Smart Pool at:



E-mail

www.coralsmartpool.com

info@coraldd.com

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TROUBLESHOOTING





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Preface

Safety Instructions

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- MYLO does not replace adult supervision.
- The connection to the pool unit should be consistent with all local and national wiring rules (electrical code).
- Only use the pool unit power supply cable supplied with the system.

WARNING:
A Ground Fault Current Interrupter (GFCI-USA) or a Residual Current Device (RCD-EUROPE) must be installed to protect your electric outlet and prevent any possible electric shock.

- MYLO offers a field view of 110° for a direct line-of-sight encompassing the entire pool.
- MYLO operation is optimal in pools up to 10 yards long.
- Keep the pool water as clear as possible (consult with a pool service professional).
- Verify that the images retrieved from the cameras are clear and that details on the far end of the pool can be viewed clearly.
- MYLO is another layer of safety and does not replace other pool safety devices or measures required by local city/state/country laws.
- MYLO uses computer vision technology to detect drowning. Depending on various factors, some drowning events might not be detected.









- MYLO uses Wi-Fi to transfer alerts, warnings, and notifications, and images from the pool unit to your paired devices using secured servers in the cloud.
- Communication to the paired devices depends on the quality of the home Wi-Fi network, and could, on occasion, be degraded or slower depending on signal quality.
- The drowning detection function is not dependent on Wi-Fi communication. The alarms and indicators in the pool unit and home unit do not depend on the Wi-Fi network quality.
- The home unit must be plugged into a power outlet inside the house, as close as possible to the pool unit. Make sure the home unit can be clearly seen and heard inside the home at all times (e.g. when there is background noise, music, people talking, or working electrical appliances).
- The power cable provides low voltage (24V) to the pool unit, and can be safely used next to the pool.
- ADULT SUPERVISION IS REQUIRED AT ALL TIMES.

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Disclaimers

- Using MYLO is subject to the acceptance of the "Terms of Use" and "Privacy Policy".
- Setting up and installing MYLO indicates your acceptance of the "Terms of Use" and "Privacy Policy".
- If you DO NOT accept the "Terms of Use" and "Privacy Policy" please contact us to arrange a refund and return shipment.
- Activating MYLO requires pairing it with the MYLO app (using the app is mandatory only for activating the system).

NOTE:
The shape and position of the pool may effect system
performance. Verify that the pool shape is suitable and that the
pool unit is installed in the proper place, see Mounting the Docking
Station.

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M) -8 Introduction

This chapter provides an overview of the system and includes:

- <u>System Layout</u>
- <u>Pool Unit</u>
- <u>Home Unit</u>
- Mobile Application

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System Layout

MYLO is programmed to detect people, their position and motion, both in and around the pool. MYLO analyzes images captured by cameras above and underwater.When MYLO detects a near drowning event, an alarm is generated. MYLO learns from image analysis and attempts to automatically ignore alerts generated from false alarms.

MYLO includes the following:

- Pool Unit (1): mounted on a corner of the pool, it includes video cameras, and generates alerts according to the scenario identified in the pool (see <u>Detection Scenarios</u>). The pool unit transmits alerts to the home unit (2) and to the mobile device (3) as needed.
- Home Unit (2): connected to a power outlet in the house, it communicates with the pool unit over RF (direct) communication, and provides audio and visual indication of the alerts received from the pool unit.
- <u>Mobile Application</u> (3): the MYLO mobile application, installed on a mobile device (3), provides alerts, system status notifications and remote monitoring.



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M) LO Pool Unit

Overview

The pool unit includes the following:

- Indicators and Button (1)
- Above-water Camera (2)
- Activity Sensor (3)
- Underwater Camera (4)
- Siren (5)
- Docking Station (6)



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Indicators and Buttons

The side indicators (1) provide visual indications of the different scenarios in the pool. See <u>Detection Scenarios</u> for more information.

The upper indicators (2) are usually off and will turn red only when signs of drowning are detected. In this case, the alarm (4) will sound.

The dismiss alarm button (3) has the following operations:

- **Dismiss Alarm:** short press up to 5 seconds to silence the alarm (in case of a false alarm).
- **Reset:** press and hold for 5 seconds to reset the system.
- **Power Off:** press and hold for 10 seconds to turn off the system. (Use only before uninstalling the system).



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Power Supply

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The pool unit includes:

- **DC IN (1)** –power supply cord inlet
- Power Supply Cord (2)

WARNING:

The system does not work without a connected power supply. Keep the system connected at all times.



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Docking Station

The docking station is mounted on a corner of the pool, (see <u>Selecting</u> <u>the Mounting Position</u>) and serves as a base for the pool unit. After first installation of the docking station (see <u>Mounting the Docking Station</u>), the pool unit can be installed or removed quickly. The docking station includes the following:

- **Docking Station Base (1)** attached to the surface with two screws.
- Base Plate Cover (3) covers the screws.
- **Screws (2)** two screws to secure the docking station to the selected corner of the pool.



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MYLS Home Unit

The home unit is plugged into a power outlet inside the user's home and includes the following:

- **Plug (1)** connects to a power outlet inside the house.
- **Pool Activity Indicator (2)** provides visual indication of the different scenarios in the pool, see <u>Detection Scenarios</u>.
- **LED Indicators (3)** provide indication of the system operation connectivity, power, and visibility, see <u>Home Unit Indicators</u>.
- **Buzzer (4)** provides auditory indication of different scenarios in the pool, see <u>Detection Scenarios</u>.



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Home Unit Indicators

Water Visibility Indicator (1)

The water visibility indicator (1) provides the following indications of water clarity:

- Steady green clear water
- **Steady yellow** there is some visibility degradation
- **Steady red** there is significant visibility degradation

Communication Indicator (2)

The communication indicator (2) provides the following indications of connectivity:

- **Steady blue –** the pool unit is connected to the Internet
- Blinking blue no Internet connection in the pool unit

Pool Unit Power Indicator (3)

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The pool unit indicator (3) should always appear steady green indicating power is supplied to the pool unit.











Mobile Application

The MYLO by Coral Smart Pool mobile application is available on the Google Play Store and on the Apple App Store.

The mobile application receives alerts from the MYLO device and produces notifications on the mobile device.

The mobile application allows the user to retrieve images of the pool, dismiss alerts, and receive notifications of visibility and connectivity.

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• **Initial Installation**

This chapter provides installation instructions and includes:

- Opening the Box
- Selecting the Mounting Position
- Selecting the Mounting Orientation
- Mounting the Docking Station
- Inserting the Unit into the Docking Station
- <u>Connecting the Unit to Power</u>
- Connecting the Home Unit
- Downloading the MYLO Application

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Opening the Box The MYLO package includes the following:

DESCRIPTION	QTY
Pool Unit	1
Home Unit	1
Docking Station and Plastic Cover	1
Power Cord	1
Accessories Pack	1
Quick Start Guide	1

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Selecting the Mounting Position

Select the mounting position according to the following guidelines:

- Pool size and dimensions comply with system requirements (see Coral website).
- Camera line of sight covers the entire pool area (the camera has a field of view of 110°).
- Distance between the home unit and the pool unit should not exceed 50 yards.
- The docking station mounting screws should be anchored. For more information, see Mounting the Docking Station.
- The pool water level should reach at least the minimum mark on the underwater tube once it is inserted into the pool.







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Selecting the Mounting Orientation

The docking station must be mounted, depending on pool size, in the best location for drowning detection. The selected location must have a field of view of 110°, and a pool edge ready for drilling and fastening two mounting holes. Select one of the following mounting orientations:

- For a pool that has a round or straight edge (1).
- When mounting the unit on the corner of the pool, use the straight mounting (2). If the surface of the pool's edge is not conducive for drilling of the two holes, use the rotated mounting option (3).





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Mounting the Docking Station

After the optimal location for the pool unit has been chosen, perform the following to install the docking station:

- A. Place the docking station on the selected wall of the pool that has a 110° field of view.
- B. Verify that the metal vertical part (3) touches the inner wall of the pool.
- C. Mark the location of the screws (1).
- D. Drill two 8mm (5/16") holes (2).







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- Place two screw anchors (4) in the holes (5). Α.
- Attach the docking station (3) using two screws (2). Β.
- Attach the base plate cover (1). C.





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Inserting the Unit into the Docking Station

- A. Take the pool unit out of the package.
- Insert the lower part of the unit (2) into the docking station grip (4). Β.
- Gently lower the pool unit until the grip (5) catches and holds the grip marks (1). C.
- Insert the pool unit pin (3) according to straight or rotated docking position. For straight mountings, the pin is inserted into the central hole (6). D. For rotated mountings, the pin is inserted into one of the two external holes (7), see <u>Mounting the Docking Station</u>.



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Connecting the Unit to Power

- A. Insert the power cord into the pool unit connection (1) and plug the other end into a water protected power outlet.
- B. The side indication LEDs will start blinking white (2). After about 30 seconds, the LEDs will change to green (3), indicating that the system is active.



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The water level in the pool must reach the water level mark (1) on the tube.

NOTE:
The water level is important to ensure the optimal performance
of the system's processor and underwater camera. If the minimal
water level is not met, add water to the pool. If for any reason this
is not possible, contact Coral Smart Pool.

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Connecting the Home Unit

To install the home unit, plug it into a power outlet inside the house, as close as possible to the pool unit. The distance between the two units should not exceed 50 yards.

Once the home unit is plugged in and the pool unit is operational, the following indications occur:

- A. System Start-Up all LEDs blink in all colors and the buzzer(2) emits a short beep.
- B. Once the pool unit and home unit are synchronized, the pool activity indicator (1) will blink green slowly.

Downloading the MYLO Application

Download and Install the **MYLO by Coral Smart Pool** mobile application from the Google Play Store or Apple App Store. Follow the installation and pairing instructions on the application. For more information, see <u>Mobile</u> <u>Application Operation</u>.









• **Routine Operation**

Overview

This section reviews the tasks associated with operating MYLO, and includes:

- **Detection Scenarios**
- Mobile Application Operation

NOTES:
 Alerts on the mobile device depend on the strength of the
network communication. When the Wi-Fi signal is unsteady or
weak, you may not receive timely alerts and/or notifications.
 Never rely solely on alerts on the mobile device.

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Detection Scenarios

MYLO displays the following indicators to report the identified pool activity:

- Pool activity indicator on the pool unit (6) and on the home unit (1).
- Buzzers on the pool unit (5) and on the home unit (3).
- Additional red light only activated in drowning events (2).
- Mobile app (4).

When MYLO is operational it can identify each of the following scenarios:

- Pool Area is Unoccupied
- Entrance To The Pool Area/Entrance To Pool
- <u>Normal Pool Use</u>
- Drowning Suspicion
- Drowning Alert
- Drowning Critical Alert



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Pool Area is Unoccupied

- Scenario description MYLO is operational and detects the absence of people in the pool or in the pool area.
- **Indications** pool activity indicator blinks green slowly and the buzzer is silent.

Entrance To The Pool Area/Entrance To Pool

- Scenario description MYLO detects entrance to the pool area, or entrance into the pool.
- Indications pool activity indicator blinks green quickly, buzzers emit a single beep, and a notification with an image of the pool is sent to the mobile device. The pool activity indicator continues to blink quickly for the duration that it detects someone in, or around the pool.

Normal Pool Use

- Scenario description MYLO detects presence of at least one person in the pool or its surrounding area. No detection of drowning signs.
- **Indications** pool activity indicator blinks green quickly.



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NOTE:

A beep sound will be emitted on entrance to pool area or pool, **only** if it has not been occupied for at least 5 minutes prior.



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Drowning Suspicion

- **Scenario Description** MYLO detects a person at risk of drowning for about 10 seconds. If signs of drowning disappear, status changes to Normal Pool Use.
- **Indications** pool activity indicator and the extra red light blink quickly, buzzers sound an alarm, a notification and an image of the pool is sent to the mobile app.
- Alert Dismiss Options the Dismiss button on the pool unit, see Indicators and Buttons and via the mobile app, see <u>Teaching the</u> System.

Drowning Alert

- **Scenario Description** MYLO detects a person at risk of drowning for additional 10 seconds. If signs of drowning disappear, status changes to Normal Pool Use.
- Indications pool activity indicator and the extra red light blink red quickly, buzzer sounds a louder siren, a notification and an image of the pool is sent to the mobile app.
- Alert Dismiss Options the Dismiss button on the pool unit and via the mobile app.

Drowning Critical Alert

- an additional 10 seconds.
- the pool is sent to the mobile app.
- mobile app.

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Scenario Description – MYLO detects a person at risk of drowning for

Indications – pool activity indicator and the extra red light blink quickly, buzzer sounds the loudest siren, a notification and an image of

Alert Dismiss Options - the Dismiss button on the pool unit and via the





Mobile Application Operation

This section provides an overview of the MYLO mobile application, and includes:

- Downloading and Installing the App
- Terms of Use Screen
- Screen Overview
- **Notifications and Alerts**
- **Teaching the System**

Downloading and Installing the App

- Using a mobile device, search for the **MYLO by Coral Smart Pool** app in the Google Play store or the Apple App Store. Α.
- Press Install. Β.
- Allow the app to send notifications. Otherwise, alerts will not be received on the mobile device.
- Allow the app to access the camera in order to scan the QR-code. D.
- Follow the installation instructions. You will be asked to enter your Google or Apple ID, to scan your system's unique ID QR-code (found in E. the Quick Start Guide), and configure the home Wi-Fi. You will be asked to confirm the Terms of Use and Privacy Policy (see next page).







- A. As part of the installation process, you will need to accept the Terms of Use.
- B. Confirm reading of the Terms of Use by selecting each toggle button on the screen (1).
- C. Tap **AGREE** (2).





NOTE:

MYLO will not begin working until all terms and disclaimers are acknowledged within the mobile app.

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Screen Overview

The main screen of the app includes the following:

- Menu Button (1)
- Visibility (2) displays the status of the pool water clarity
- **Refresh Button (3)** refreshes the app to display the most current underwater and above water images

Press the MENU (1) button to display the menu and choose one of the following options:

- Pair with another device or system (in case you have a large pool and purchased more than one system).
- Change Wi-Fi settings
- Review privacy policy and terms of use
- About the App (4) Links to information about the MYLO system



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Notifications and Alerts

When the pool unit detects a person's presence or a drowning scenario (see <u>Detection Scenarios</u>), the mobile device receives an alert. Pressing the alert will open the app's screen, and images corresponding to the alarm will appear.



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Drowning Alert: Someone isn't moving under the water





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Teaching the System

MYLO is programmed to detect drowning situations and to ignore the detection of objects and non-drowning situations. Each pool has unique elements and MYLO can learn and adjust to the specific elements of the pool it is installed in. During the first few weeks of system operation, MYLO might be confused by such elements and generate more false alarms. These false alarms are quickly reduced and nearly disappear thanks to the ability of the system to learn what triggers false alarms.

How it Works

When receiving an alert, the object that generated the alarm is marked on the image with an ellipse. Refer to following buttons:

- **Mute (3)** tap to silence the alarm without teaching the system to ignore similar objects in the future. Use this option when there is a person in the marked ellipse (1) but there is absolutely no drowning risk (e.g., someone is diving and appears to be drowning but it is certain that they are not at risk).
- **Mute and Teach (2)** tap to silence the alarm and teach the system to further ignore similar scenarios in the future. Use this option ONLY if you are sure there is no person or body part in the marked ellipse (1).

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If you choose to tap on the **Mute and Teach** button, a confirmation message will appear on the screen with the following buttons to select:

- (I'M NOT SURE, ABORT (1) tap if you are unsure whether it is a false alarm, and you do not want the system to learn to ignore similar images in the future.
- (I'M SURE, DISMISS (2) tap if you are sure it is a false alarm. This action teaches MYLO to ignore any alarms generated from similar images in the future. If this option is selected, you will be requested to solve a simple math exercise (3).





WARNING:

Do not dismiss or mute an alarm before verifying that there is no danger of drowning.

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M) LS Maintenance

Pool Water Clarity

Make sure the water in the pool is as clear as possible. To check the clarity of the water, check the underwater image in the mobile app, or go into the pool with goggles to spot objects at the other end of the pool.

CAUTION:		
	Keep the water in the pool as clear as possible according to best practice instructions.	
	Verify that the camera video footage is clear and that details on the far end of the pool can be viewed clearly.	

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Storing the System

To store the pool unit:

- A. Press the button on the pool unit for 10 seconds, until all indicators turn off and the system is shut down.
- B. Disconnect the power cord.
- C. Lift the pool unit off of the docking station.
- D. Verify that the pool unit is dry and clean.
- E. Cover the end of the underwater tube with a protective cover.
- F. Place the pool unit in the original package.

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MYLO Troubleshooting

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Indication and Resolution

INDICATION	DESCRIPTION	RESOLUTION
Water visibility indicator on the home unit is steady yellow.	There is some degradation in visibility that can be caused by a water clarity issue or from something partly obscuring the camera view.	Check water clarity, see <u>Pool Water Clar</u>
Water visibility indicator on the home unit is steady red.	There is a significant visibility problem caused by water clarity issue or by something obscuring the camera view.	Check water clarity, see <u>Pool Water Clar</u>
Communication indicator on the home unit blinks blue.	No communication between the pool unit and the mobile application.	 Check Wi-Fi configuration in the mobi Reset your Wi-Fi router.
All LED indicators blink red simultaneously.	There is no communication between the pool unit and home unit.	 Place the home unit closer to the poo Check if the pool unit is powered on a Disconnect and reconnect the power customer support.
All home unit LEDs are blinking red.	Operational fault, such as an analytical fault, or system start-up failure.	Press the pool unit button for 5 seconds

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l unit. and well connected. supply. If the issue persists, contact
s to reset the system. If the issue persists, contact customer support.



MYLS Specifications

Regulatory Compliance

PARAMETER	POOL UNIT	HOME U
Dimensions	430x220x130 [mm]	115x65x50 [n
Weight	2 [Kg] (4.4 lbs)	0.2 [Kg] (0.4 l
Supply Voltage	24V external power supply	100-240 VAC
	Wi-Fi	
Connectivity	RF Point to Point	RF Point to P
		Pool Activity
	Pool Activity Indicator	Communicat
LED Indicators, see <u>Indicators and Buttons</u>		Power Indica
	Drowning Risk Indicators	Water Visibili
Alerts	Siren	Siren
Controls	Dismiss alarm/reset/shut down	
IP level	Tube IP67. Upper part IP65	
Operating Temperature	10~40 deg	10~40 deg

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Compliance with FCC Rules

MYLO complies with FCC rules Part 15.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. a.
- Increase the separation between the equipment and receiver. b.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician. d.

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and
- This device must accept any interference, including interference that may cause undesired operation of the device. Β.









WARNING:

Modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment under FCC Rules.

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WIRELESS NOTICE:

This device complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and RSS-102 of the ISED radio frequency (RF) Exposure rules. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



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- i. FCC ID: TBD
- ii. Contains FCC ID: R17HE910

POOL UNIT LABEL

TBD

HOME UNIT LABEL TBD



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We Coral Smart Pool Ltd. declare:

- **Type of equipment:** Video based Drowning detection system for residential swimming pools.
- Brand name or trademark: Coral Smart Pool
- **Product Identification:** MYLO
- FCC ID: TBD

Applicable Compliance Statements:

- Wi-Fi: TBD
- Country of origin: Israel
- Manufacturer: Coral Smart Pool
- Responsible Party name (IN USA): TBD
- Address: TBD
- Telephone: TBD
- Internet E-Mail: info@coraldd.com

Standards applied:

• FCC Part 15B - For Unintentional radiators

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FCC Part 15C- For Intentional radiators

Test reports/ certificates issued by: TBD

As manufacturer/ manufacturer's authorized representative within the USA, we declare under our sole of responsibility that the equipment follows the provisions of FCC Equipment Authorization Procedures under CERTIFICATION (47 CFR Section 2.907) and / or SUPPLIER'S DECLARATION OF CONFORMITY (47 CFR Section 2.906) as stated above.

This device complies with related rules, operation is subject to the following two conditions.

- This device may not cause harmful interference and, Α.
- This device must accept any interference received, including interference that may cause undesired operation Β.

Date of issue: TBD Place of issue: TBD

TBD









Revision History

REVISION	DESCRIPTION OF REVISIONS	CHANGED BY
	Initial release	



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DATE/SIGN

September2022





THANK YOU!

